

Making Southampton Dementia Friendly Inquiry – Summary of Recommendations Update

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
General Co-ordination and Strategic Direction					
1. That the Integrated Commissioning Unit engages an organisation to oversee and kickstart the drive to becoming dementia friendly	Y	<ul style="list-style-type: none"> Develop and launch 'making Southampton a dementia friendly city' grant programme Grant award New work starts 	<ul style="list-style-type: none"> Grant awarded and organisation appointed (Alzheimer's Society) Agreed targets for project duration Launch event 20th January, St Marys Stadium. Attended by 150 people 	Amanda Luker	July 2016 Sept 2016 Oct 2016
2. That the successful applicant / organisation submits an application to the 'working to become dementia friendly' on behalf of Southampton	Y	<ul style="list-style-type: none"> Successful applicant to review requirements of BSI code of practice and foundation criteria for dementia friendly communities and submit application 	<ul style="list-style-type: none"> Application submitted 'Working towards' status issued 	Amanda Luker	Jan 2017
3. That the Council works with existing members of the Southampton Dementia Partnership to establish a Dementia Action Alliance in Southampton	Y	<ul style="list-style-type: none"> Cabinet member to be identified to sponsor DAA Identify leadership, stakeholders and involvement of people affected by dementia Consider structure for 	<ul style="list-style-type: none"> Established DAA steering group with currently 29 members First meeting Jan 2017 DAA for Southampton City registered on 	Amanda Luker	Dec 2016

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
		DAA, local alliances per council ward, cluster or locality and how these contribute towards a DAA for the City	website <ul style="list-style-type: none"> • 22 businesses and organisations currently signed up to the DAA, with more applications in progress • Awareness raising events, dementia champion training, dementia friend sessions taking place throughout the city • Volunteers being identified within each cluster, 7 registered to date 		
4. That the Council use strategic drivers such as the community safety plan, health and wellbeing strategy, local transport plan, planning function as well as strategies for older people and people with dementia as levers to reinforce the needs of people living with dementia	Y	<ul style="list-style-type: none"> • Explore working with strategy co-ordination team 	<ul style="list-style-type: none"> • Contact yet to be made with strategy co-ordination team 	Amanda Luker	Nov 2016
5. That the Council seeks to	Y	<ul style="list-style-type: none"> • Completion of scrutiny 	<ul style="list-style-type: none"> • Combating Loneliness 	Adrian	Mar 2017

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
deliver the recommendations locally identified within the Local Government Associations recently published guide to combating loneliness		inquiry, followed by the development of loneliness plan	Inquiry includes consideration of people who are affected by dementia, including the needs of family carers	Littlemore	
Challenge stigma and build understanding					
6. That Dementia Friends sessions are made compulsory for all customer facing Council employees, including elected members, and that it is included in Council and relevant Capita inductions	Y	<ul style="list-style-type: none"> • Work with HR leads to establish if DF sessions can be made compulsory • Work with HR leads to discuss implementation - DF sessions are available on-line or face to face sessions can be arranged, either delivered by existing DF champions or newly created DF champions (see point 7) • Actively encouraged and widely promoted 	<ul style="list-style-type: none"> • Staff have access to general awareness raising events, dementia champion training, dementia friend sessions provided throughout the city • Dedicated dementia friend sessions for council staff yet to be explored with HR leads 	Amanda Luker	Dec 2016
7. That the Council supports key staff and elected members to become dementia champions – so they can train and support other members and officers to become dementia	Y	<ul style="list-style-type: none"> • Actively encourage and widely promoted to gain self-selection • Identify gaps, teams and key staff • Arrange DF champion 	<ul style="list-style-type: none"> • Staff have access to general awareness raising events, dementia champion training, dementia friend sessions provided throughout 	Amanda Luker	Mar 2017

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
friends and to act as ambassadors and supporters of work to promote dementia friendly communities locally		training locally for SCC staff	the city <ul style="list-style-type: none"> Dedicated dementia champion training for council staff yet to be explored with HR leads 		
8. In partnership with the recommended Southampton Dementia Action Alliance a 'Southampton DEMFEST' is organised in 2017	Y	<ul style="list-style-type: none"> Identify key stakeholders Planning group to be established to progress plans, to consider if the event should be aligned to an existing community event, or a stand-alone event (dementia awareness week May) 	<ul style="list-style-type: none"> Community events being planned, consideration to be given for an additional event 'Southampton DEMFEST' <ul style="list-style-type: none"> May - dementia awareness week event at WestQuay May – Portswood dementia action group celebration event May - 6 month project update event September – Alzheimer's Society Memory Walk. Exploring if a 'DEMFEST' could be added to the 	Amanda Luker	May 2017

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
			Memory Walk		
Accessible community activities / Acknowledge potential/ Practical support to enable engagement in community life					
9. With the opening of the new arts centre imminent explore funding opportunities from the Arts Council to facilitate accessible activities for people with dementia	Y	<ul style="list-style-type: none"> Explore external funding opportunities 	<ul style="list-style-type: none"> Contact made with Hampshire Cultural Trust who target audiences from diverse backgrounds 	Amanda Luker	Mar 2017
10. Explore the opportunity to create a dementia roadmap for Southampton that provides high quality information about the dementia journey alongside local information about services, support groups and care pathways to assist primary care to support people with dementia, their families and carers	Y	<ul style="list-style-type: none"> Consider information and advice requirements in the context of other citywide developments Research best practice 	<ul style="list-style-type: none"> Identified tool <i>Dementia Connect</i>. Alzheimer's Society's new comprehensive services directory for people affected by dementia <ul style="list-style-type: none"> Postcode or place name functionality to find voluntary, statutory and private services. Listings include map and clear, essential information about the service 	Amanda Luker	Mar 2017
Community-based solutions					

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
11. That the City Council's Housing Services engages with Hampshire Constabulary to utilise new systems to locate people with dementia that have gone missing	Y	<ul style="list-style-type: none"> Ensure appropriate links are made with telecare operational board Consider if Southampton University and Hampshire constabulary 'safer walking' pilot can be extended to Southampton 	<ul style="list-style-type: none"> Safer walking pathfinder pilot in Southampton completed Mainstream adult social care pathway operational Development of private pay proposition underway 	Sandy Jerrim	Dec 2016
Respectful and responsive businesses and services					
12. Through the Health and Wellbeing Board and NHS Southampton Clinical Commissioning Group General Assembly Southampton GP Practices are actively encouraged to sign up to the ISPACE initiative	Y	<ul style="list-style-type: none"> Communication to practices of the benefits to becoming dementia friendly using feedback from those already signed up to ISPACE initiative 	<ul style="list-style-type: none"> 16% of practices completed accreditation, 22% in progress, 30% being contacted Discussions underway with primary care commissioners to explore future ongoing support options 	Amanda Luker	Mar 2017
Consistent and reliable travel options					
13. That the Council ensures that new travel and transport schemes in the city incorporate dementia	Y	<ul style="list-style-type: none"> ICU to signpost applicable guidance Identify forums where 	<ul style="list-style-type: none"> The Community Solutions Sub-group are actively considering innovative 	Amanda Luker	Mar 2017

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
friendly design principles		these can be discussed and further considered	approaches to the transport needs of people who cannot or find it difficult to use public transport		
Easy-to-navigate environments					
14. That City Council Planning Officers consult groups representing people with dementia in the development of the Local Plan	Y	<ul style="list-style-type: none"> Healthwatch to seek the views of population, including all disabilities Use Alzheimer's Society user review panel as applicable 	<ul style="list-style-type: none"> Not yet progressed 	Amanda Luker	Mar 2017
15. That dementia experts at the University of Southampton are invited to give feedback on the Streets and Spaces framework to ensure it reflects the specific needs of people with dementia	Y	<ul style="list-style-type: none"> Identify appropriate forum for guidance to be provided, if cost implication prevents implementation alternatives to be considered in order to become more dementia friendly 	<ul style="list-style-type: none"> Not yet progressed 	Amanda Luker	Mar 2017
16. The Council/CCG proactively engages with Hammerson (WestQuay landlord) to identify how their resources, enthusiasm and expertise can be utilised to increase	Y	<ul style="list-style-type: none"> Identify formal links in the council and Hammersons to discuss and agree action plan Following success from 2016, agree annual event at WestQuay to raise 	<ul style="list-style-type: none"> Formal links identified DAA co-ordinator advancing discussions with Hammersons / WestQuay for future general population dementia awareness 	Amanda Luker	Mar 2017

Recommendation	Accepted by Executive (Y/N)	How will the recommendation be achieved? (Key actions)	OSMC Update 16/03/2017	Responsible Officer	Target Date for Completion
support for dementia friendly Southampton		awareness of dementia with the general population	campaigns		
17. That office environment audits are undertaken on all City Council customer facing buildings	Y	<ul style="list-style-type: none"> Identify audit tool Identify lead officer to liaise with customer facing buildings and agree process for undertaking the audits Agree process for any recommendations as a result of the audit 	<ul style="list-style-type: none"> Not yet progressed 	Amanda Luker	Mar 2017
18. That the City Council explores opportunities to develop a Community Toilet Scheme in Southampton	Y	<ul style="list-style-type: none"> Build on current good practice of safer places, shop mobility schemes 	<ul style="list-style-type: none"> Safer places scheme updated to reflect information about dementia 	Amanda Luker	Mar 2017